

Privacy Policy

Last update: September 2025

1. WHO WE ARE

Cyberating Srl, headquartered at Via Stalingrado 71/13, 40128 Bologna (Italy), as Data Controller, is responsible for the processing of personal data collected and processed through the “Cyberating” SaaS platform.

2. WHAT DATA WE PROCESS

2.1. Platform users’ data (B2B clients): corporate e-mail address (used for creating login credentials) and communication with the user.

2.2. OSINT data collected from the web: information on company domains and public IT infrastructure (e.g., vulnerabilities, DNS configurations, IP reputation, certificates, corporate e-mail addresses found in public data leaks).

We do not process sensitive data or special categories of personal data.

3. PURPOSES OF PROCESSING

3.1. To enable users to access the platform and manage credentials.

3.2. To provide clients with:

3.2.1. the Cyber risk rating service of monitored companies;

3.2.2. a tool for managing their own IT vulnerabilities, enabling them to mitigate related risks;

3.2.3. the ability to generate risk reports and conduct assessments.

3.3. To comply with legal and security obligations.

4. LEGAL BASES

4.1. Performance of the contract (Art. 6.1.b GDPR) → to allow the use of the platform by users authorized by the client.

4.2. Legitimate interest of the client (Art. 6.1.f GDPR) → in allowing us to collect, process and store data from public sources (OSINT), in order to assess the cybersecurity of a domain/organization.

4.3. Legal obligations (Art. 6.1.c GDPR).

5. DATA RETENTION

5.1. Personal data (user e-mail, any corporate e-mails collected from data leaks) are stored for the duration of the service subscription and subsequently deleted.

5.2. Non-personal data (company domains, public IP addresses, DNS configurations, vulnerabilities, etc.) are retained for the provision of the service and for statistical purposes, in any case without identification of individuals.

6. HOW WE PROTECT DATA

6.1. Encrypted cloud databases hosted in data centers located in the EU.

6.2. Strong authentication and access logging.

6.3. Security measures for SaaS collaboration tools.

6.4. No data stored on-premises.

7. WITH WHOM WE SHARE DATA

7.1. Infrastructure and cloud service providers bound by contracts compliant with GDPR and the highest IT security standards.

7.2. No transfer of personal data to third parties for commercial purposes.

8. DATA TRANSFERS OUTSIDE THE EU

At present, data are stored in data centers located within the European Economic Area (EEA).

9. USERS' RIGHTS

9.1. Users may exercise at any time the rights provided by the GDPR (Articles 15–22):

9.1.1. access, rectification, erasure;

9.1.2. restriction of processing and objection to processing;

9.1.3. data portability;

9.1.4. lodging a complaint with the Data Protection Authority.

For any request, please contact: privacy@cyberating.it

10. UPDATES

This notice may be updated. The latest version is always available within the platform.